

The Linnemann Guarantee

Linnemann Lawn Care & Landscaping, Inc. values you as a client. We realize your satisfaction is essential to our success. We constantly strive to provide excellent service so that we may earn your future business and your referrals. An important part of establishing long-term relationships with our clients begins with good communication, so please allow us to explain some benefits and special circumstances of doing business in the green industry and with our company.

When doing business with Linnemann Lawn Care & Landscaping, Inc. you can expect excellent service and quality work. We guarantee we will always work in a professional manner doing our best to exceed all expectations.

Linnemann Lawn Care & Landscaping, Inc. continually strives to be known as a "safe" landscape contractor to do business with. In addition to our ongoing team member safety training we provide:

- \$2,000,000 Aggregate Commercial General Liability Coverage. *(carried through Taake Insurance Agency)*
- Workers Compensation and Employers Liability Insurance. *(carried through Taake Insurance Agency)*
- Ability to be bonded for large projects.

Copies of these insurance policies may be made available directly from our insurance provider. Contact us at 618-939-4769 and we will have our insurance company fax or mail copies directly to you.

- Linnemann Lawn Care & Landscaping, Inc. is a member of the Columbia Rotary Club & Waterloo Chamber of Commerce. We have also been featured 3 times in the national trade magazine, Lawn & Landscape.
- We are a member of the Nursery and Landscape Association of Greater St. Louis.

Limited Plant Guarantee/Warranty

Linnemann Lawn Care & Landscaping, Inc. guarantees that all plant material will be true to name and size according to industry standards. We plant only the freshest and highest quality plant material available. Each and every plant is alive and requires proper care.

Trees and shrubs that are installed by Linnemann Lawn Care & Landscaping, Inc. are guaranteed for a period of 90 days from the date of installation. One replacement only. Account must be paid in full within (10) days of receipt. Labor is not guaranteed and there are no cash refunds. The plant material has been inspected and certified before and during the planting, and care has been exercised by our company to ensure proper planting procedures. Please note however, there are several circumstances in which the material will not be covered under any warranty. They are as follows:

1. Plant material that has been found to have died from lack of water or lack of maintenance.
2. Plant material that has been damaged by animals or acts of vandalism.
3. Plant material damaged by any "Act of God" that we have no control over, i.e.: winter-burn, windburn, drought, flooding, etc.
4. Plant material found to be damaged by insect infestation. The plant material has been inspected and certified to American Nurseryman Standards and Specifications. Our plants are guaranteed to be insect free at time of planting.
5. Annuals are seasonal and die at the end of the season and are not covered under any warranty.
6. Any plant material that has been pulled out or cut down prior to inspection.

PLEASE NOTE THAT SOD AND SEED ARE NOT COVERED UNDER ANY WARRANTY. BOTH REQUIRE ATTENTION AND PROPER MAINTENANCE ON A DAILY BASIS. LACK OF PROPER MAINTENANCE FOR ONE DAY COULD CAUSE BOTH OF THESE ITEMS TO DIE.

